GM HEALTH AND CARE BOARD

MINUTES OF THE MEETING HELD ON 13 JULY 2018 AT TRAFFORD TOWN HALL

Bury Councillor Andrea Simpson

Bury CCG Stuart North

Bridgewater Community Healthcare Dorothy Whitaker

Christie NHS FT Roger Spencer

GM Mayor Andy Burnham

GMCA Eamonn Boylan

Lindsay Dunn

GM Commissioning Hub Rob Bellingham

GMCVO Alex Whinnom

GM H&SC Partnership Team Rachel Allen

Julie Cheetham Warren Heppolette Claire Norman Jane Pilkington Dr Richard Preece

Sarah Price Jon Rouse Jennifer Sager

Healthwatch Jack Firth

Manchester City Council Councillor Bev Craig

Geoff Little

Manchester Foundation Trust Kathy Cowell

Darren Banks

Manchester Health and Care Commissioning Ian Williamson

Oldham Council Councillor Sean Fielding

Carolyn Wilkins

Primary Care Advisory Group (GP)

Tracey Vell

Primary Care Advisory Group (Pharmacy)

Adam Irvine

Rochdale MBC Councillor Sara Rowbotham

Steve Rumbelow

Salford CC Mayor Paul Dennett

Salford CCG Anthony Hassall

Tom Tasker

Stockport CCG Mark Chidgey

Stockport MBC Councillor Wendy Wild

Donna Sager

Tameside MBC Councillor Brenda Warrington

Steven Pleasant

Tameside NHS Foundation Trust Karen James

TfGM Bob Morris

Trafford Council Jill Colbert

Trafford CCG Matt Colledge

Wigan Councillor Peter Smith (in the Chair)

Stuart Cowley

Wigan Wrightington and Leigh NHS FT Tony Warne

Also present at the meeting were Dr William Bird (GM Moving), Justine Blomley (Sport England), Cathy Brewster (GM & EC LMS Maternity Voices Partnership), Hayley Lever (GM Moving), Natasha McAdam (GM Service User Network), Dawn Nisbett (GM Moving Ambassador), Chris Perks (Sport England), Natalie Quereshi (GM & EC LMS Maternity Voices Partnership), Eileen Stringer (GM & East Cheshire SCN).

HCB 21/18 WELCOME AND APOLOGIES

Apologies were received from;

Alan Dow, Chris Duffy, Councillor Alex Ganotis, Donna Hall, Tony Oakman, Christine Outram, Councillor Rishi Shori and Steve Wilson.

HCB 22/18 CHAIRS ANNOUNCEMENTS AND URGENT BUSINESS

On behalf of the Board, congratulations were extended to the Chief Officer, GMHSCP for his award in the Queen's Birthday Honours. Jon Rouse has been recognised for services to health and social care and was made Commander of the British Empire (CBE) in the Queen's Birthday Honours.

HCB 23/18 MINUTES OF THE MEETING HELD 11 MAY 2018

The minutes of the meeting held 11 May 2018 were submitted for approval.

RESOLVED/-

To approve the minutes of the meeting held on 11 May 2018.

HCB 24/18 CHIEF OFFICER'S UPDATE

Jon Rouse, Chief Officer, Greater Manchester Health and Social Care Partnership (GMHSCP), provided an update on key items of interest across the GMHSC Partnership.

The following items were highlighted;

- The Board were reminded that the first GM Health and Care Awards would be held that evening. All teams and individuals shortlisted from across the voluntary sector, carers and health and care professionals were invited to attend an evening of recognition and celebration:
- In May, GM was revealed as one of only five areas across the country to successfully be awarded funding from NHS England (NHSE) to become a Local Health and Care Exemplar. The £7.5 million funding over 2 years will accelerate the sharing of integrated records, improve patient access to information and in doing so will support the provision of the best possible services, meeting the needs of the residents of Greater Manchester;
- It was reported that The Transformation Fund Oversight Group and Partnership Executive Board have recently supported the proposal to allocate £10m funding over three years from the GM Transformation Fund to support the delivery of the GM Cancer Strategy: "Achieving World-class Cancer Outcomes". This funding will support the delivery of improved prevention, early and better diagnosis, improved and standardised care and support people to live with and beyond cancer;
- It was reported that there is a significant amount of national interest in the GM School Readiness programme. On 29 June GM held a school readiness investment roundtable at a school in Longsight, bringing together national experts, representatives from across the GM system and investors to develop a programme of co-investment aimed at driving up school readiness across GM to above the national average within the next five years;
- An overview of the GM nursing recruitment campaign aimed at ensuring a sustainable supply of nursing workforce was provided. It was noted that the campaign consists of a multimedia package incorporating a film: "Be a Manchester Nurse" with lyrics from legendary GM musicians including The Stone Roses, New Order and Elbow as well as contemporary artists Bugzy Malone and Pale Waves, and Liam Gallagher's Beady Eye. A microsite has been established supporting broader communications with links into GM Health and Care organisations and recruitment opportunities. The launch of the campaign was planned for July to coincide with the 70th birthday of the NHS;
- Jet was reported that an institute for arts health and social change has been launched in Greater Manchester. Led by the Manchester Metropolitan University in consortium with the University of Manchester and a range of art institutions and the voluntary sector across GM, the programme will focus on the use of arts and creativity to promote health and wellbeing and support the treatment and care process. Thanks was

- extended to the actress Maxine Peak for her patronage and support for the programme;
- The significantly improved published 4 hour UEC performance position for all attendance types across Greater Manchester during quarter one was highlighted to the Board. It was anticipated that the 90% target set by NHSE and NHS Improvement (NHSI) would be achieved and recognition for the success was extended across the system;
- It was anticipated that that the core cancer performance measure of 62 day referral to treatment target would not be met for quarter one. It was acknowledged that significant work would be undertaken to address this escalation and a meeting had been arranged with Pennine Acute Trust to understand and focus on the issues they are facing;
- It was reported that all CCGs across GM had recently undergone their end of year ratings. Salford CCG were recognised for their outstanding rating and thanks was extended to Anthony Hassall, Tom Tasker, the City Mayor, Jim Taylor and the teams for the combined efforts and support in the tremendous achievement;
- It had been recognised that there was more that the health and care system could do to support care leavers in GM. Therefore, a fundamental review of how better the NHS can support care leavers would be undertaken;
- The financial performance for the period 2017/18 was highlighted to the Board. The enormous discipline across the health and care system in the achievement of outturn position £107m better than plan was recognised.

RESOLVED/-

To note the update report.

HCB 25/18 GMHSC PARTNERSHIP ANNUAL REPORT AND ACCOUNTS 2017-18 AND BUSINESS PLAN 2018-19

Warren Heppolette, Executive Lead for Strategy & System Development (GMHSCP) presented the Board with the Partnership's Annual Report for 2017-18 and the Business Plan for 2018-19 which provided an overview of the work during the second year of devolution and set the scene for delivery during 2018-19.

It was reported that achievements made during the previous year had continued to be built on during 2017/18 including rigorous strong financial management and performance. Satisfaction in GP services was recognised as one of the key system highlights with the majority tracking above the England average across GM. The significant improvement in Delayed Transfer of Care (DTOC) and Referral to Treatment (RTT) performance were acknowledged as having a positive impact on the improved performance on Urgent and Emergency Care. The increase in the quality of care homes rated good or outstanding in GM from 55% in 2016 to 68% by the end of the 2017-18 period was recognised as encouraging although it was acknowledged that further significant work would be required.

The mobilisation of investment agreements to achieve ambition has seen reductions in the rates of smoking across the conurbation. In July 2017, £134m was invested to tackle mental health which was recognised as one of the biggest and most ambitious plans in the country. Nearly 60% of the investment is dedicated to children, young people and new mothers.

In response to the GM Mayors priority of tackling homelessness, it was reported that the importance of the link between good quality housing and health had been acknowledged. An innovative housing and health programme had been developed which provides a commitment to tackle homelessness through improving access to health services for people experiencing homelessness. The Mayor's commitment to improve school readiness was recognised and over £2m of investment has been assigned to support school readiness in Greater Manchester through a Greater Manchester Early Years Delivery Model (EYDM).

Moving forward, the significant enabling investment of £7.5m in the success in becoming a Local Health and Care Record Exemplar (LHCRE) was recognised. Through Health Innovation Manchester (HInM), a single innovation pathway has been developed for the entire Greater Manchester health and care system simplifying the landscape for researchers and industry innovators.

In looking ahead, the financial challenges, delivery of UEC improvement and accelerating the implementation of the mental health strategy were acknowledged. Accelerating the pace of the review of models of care as part of the programme Standardising Acute and Specialist Care would also be a key feature of forthcoming priorities alongside the development of the Local Care Organisations. The translation of GM-level programmes into neighbourhood delivery within the LCOs would be critical alongside the development of the Single Commissioning Functions across all localities and the GM Commissioning Hub.

A member recognised the work of the Directors of Adult Social Care (DASC) across GM in helping to achieve the significant improvements in the standard CQC rating for care and domiciliary homes. Andy Burnham, Mayor of Greater Manchester recognised that a third of care homes still did not meet the required standard and suggested that concentration on the bottom quarter of those homes that are not achieving the required standards of care should be considered. With regard to homelessness, he reported that GM had secured £8m of funding over the next three years to pilot a housing first approach which provides intensive support and stability for those long term homeless and rough sleepers. It was acknowledged that mental health provision would be required in order for the pilot to be a success. The GM Mayor further suggested that one of the priorities moving forward, following any increased funding settlement that maybe announced from Government should be Children's mental health provision.

It was confirmed that members of the Partnership Executive Board had begun to undertake work on the priorities prior to submission to Government as part of the CSR, a report would be provided to the GMCA.

With regard to care homes, it was reported that the ambition for GM was for all homes to be rated as good or outstanding. The immediate focus would be on the 22 homes that were rated as inadequate to ensure that the needs of the residents were being met.

Jon Rouse agreed to meet with the teams running the housing first provision in order to assess additional mental health support that maybe required.

RESOLVED/-

- 1. To endorse the 2017-18 Annual Report;
- 2. To endorse the Business Plan for 2018/19;
- 3. To note the ongoing work to achieve the ambition of all care homes in GM rated as good or outstanding;

- 4. To present the priorities for any additional settlement from Government as part of the CSR to the GMCA for review:
- 5. To further consider further investment into Children's mental health provision following the outcome of the CSR in autumn;
- 6. To further consider the role of mental health provision as part of the housing first pilot.

HCB 26/18 PARTNERSHIP WITH THE VOLUNTARY, COMMUNITY AND SOCIAL ENTERPRISE – THE MEMORANDUM OF UNERSTANDING ONE YEAR ON

Warren Heppolette introduced the report which provided progress and impact of the Memorandum of Understanding (MoU) between Greater Manchester Health and Social Care Partnership (GMHSCP) and the Voluntary, Community and Social Enterprise (VCSE) sector and steps to strengthen future partnership working.

It was reported that the now well established VCSE Reference group had identified thematic priority areas of equality, mental health, carers and homelessness with the GMHSCP. Each priority has a dedicated sponsor, and could now demonstrate progress against each.

Alex Whinnom, Chief Executive, GMCVO supplemented this by recognising the progress made in the first year along with the enthusiasm from both the voluntary and public sector to work in an integrated way. An overview of the forthcoming priorities for the coming year which have been mutually set with VCSE and the GMHSCP were provided.

Tom Tasker, Salford CCG, Chair of the GM Joint Commissioning and Mental Health Programme Delivery Board placed on record his personal thanks to both Simone Spray, Chief Executive, 42nd Street Charity and Stewart Lucas, GM Mind Coordinator for their outstanding contribution and involvement in the mental health work being undertaken.

It was recognised that VCSE members are now represented on all key GM strategic boards and are actively involved in governance and decision making and the GM Mayor requested the GMCVO Chief Executive provide an outline of the areas he believed that the biggest impact was being made. It was suggested that mental health was the area that the VCSE sector had been given the opportunity to influence the development of the strategy, action plan and deploy people into the governance work. It was also advised that the progress made with regards to carers was an area where the VCSE sector had assisted to develop and improve services for carers.

In endorsing and supporting the report, Anthony Hassall, Chief Accountable Officer, Salford CCG suggested that a challenge for the system was for commissioners to be bold and invest more resources in the voluntary sector. He reported that Salford have invested all transformation money obtained for improving mental health services into the voluntary sector. It is was recognised that this was a risk, however it was considered that the impact and output of this was more significant than if the investment had been in statutory bodies. The GM Mayor acknowledged the radical non statutory approach developed by Salford and suggested that this was shared with the Board.

The Chief Officer highlighted that there were many good examples of voluntary sector collaboration across GM. However, he suggested that there were further opportunities for development and suggested that they should be core leaders in delivery within neighbourhoods.

RESOLVED/-

- 1. To note the report and progress made, and to thank the GM VCSE Reference Group for its work with the GMHSCP;
- 2. To encourage all ten localities to develop a local memorandum of understanding or equivalent with the local VCSE sector, securing equivalent commitments to those in the GM MoU;
- 3. To encourage all localities to assess their local progress in implementing the 7 key elements in section 4.2 to strengthen partnership working and invest resource to fill any identified gaps.
- 4. To provide an overview of the work undertaken in Salford with regard to the role of the VCSE sector delivering mental health provision following the allocation of GM transformation funding;
- 5. To provide further consideration to the voluntary sector becoming core leaders in delivery within neighbourhoods.

HCB 27/18 GREATER MANCHESTER LEARNING DISABILITY STRATEGY

Warren Heppolette introduced the co-produced GM Learning Disability Strategy which had been written by people with a learning disability for people with a learning disability. In doing so he acknowledged the work undertaken by Mark Warren, Director of Adult Social Care Oldham Council, Joanne Chilton, Programme Director, Adult Social Care Transformation Programme, GMHSCP and Lucy Malcolm, Programme Manager Learning Disabilities, Adult Social Care Transformation Programme.

Lynn James-Jenkinson, a member of the North West Regional Families Forum, for the families of people with learning disabilities provided the Board with a presentation on the long term relationship developed and their role in the co-production of the GM Learning and Disability Strategy. It was outlined that the plan required strategic leadership and commitment in order to deliver the rights and embed the values for citizens with LD in GM. It was recognised that the health inequalities for people with LD required addressing as those people with LD die on average twenty years earlier. Further development would be required within the criminal justice system for people with LD as offenders and as victims of crime. Personalisation, direct payments, employment and a GM housing strategy which would provide homes for life were areas that were highlighted as requiring further implementation.

Suzanne Garlick a self-advocate from Oldham explained to the Board the right to freedom to make choices about what was best for her life involved. The impact of choice in employing people to support her along with relationships in order to avoid social isolation was explained.

Gareth Welford a self-advocate and volunteer from GM Joint Training partnership provided an overview of the employment difficulties that people with a disability experience. He explained that disabled people are less likely to be employed and therefore more likely to life in poverty. He described the lack of opportunities and choices and support with regard to employment. The difficulties in obtaining employment for individuals with a disability due to discrimination were outlined along with complexities in accessing information with regard to benefits. A leaflet which Gareth had developed in partnership for the public which provided general information on how to support someone with autism or on the autistic spectrum was provided for review and consideration.

Darren Hayward a self-advocate explained the difficulties experienced for those people with a learning disability whilst using public transport. He spoke about social isolation and the support required by communities to assist people with a disability.

Tony Mc Dermott a self-advocate and Trafford resident highlighted his experiences with the delivery of strategies for those families who support a family member with a disability. He described his previous experiences as a non-stop battle in trying to obtain the adequate health and care support for his daughter. He called for leadership from the Board to meet the needs of those individuals with a disability and the families that provide support to improve the health outcomes and prevent early death.

In thanking the individuals for their powerful presentation, the GM Mayor accepted the challenge to make change happen and highlighted the unique opportunities under devolution to break from medical focused models and offer person centred approaches to support people and focus on the issues that matter to them. He highlighted that nationally only 7% of people with a learning disability are in employment, in GM the figure is closer to 3-4%. It was suggested that this was partly due to discrimination but also the lack of appropriate support in the workplace. He outlined his ambition to ensure that GM is autism friendly and his goal to make GM the best place in the country to live with autism or a learning disability of any kind. The group were encouraged to return to present to the Board every year to provide their overview of how the strategy was delivering in practice and hold all organisations to account to make change happen. The principle of co-production to monitor the implementation of the delivery plan was recognised and it was suggested that the Partnership Executive Board further review the delivery of the implementation plan.

RESOLVED/-

- 1. To review and approve the new Greater Manchester Learning Disability Strategy provided at Appendix A;
- 2. To review and approve the recommendations following the Shared Lives Readiness Assessment:
 - Shared Lives is expanded in GM to reach 15% of people with a Learning Disability and 0.75% of people requiring mental health support on the ASC caseload in each locality;
 - The GM Commissioning Hub undertake a role in supporting the Shared Lives operational process across GM;
- 3. To review and approve the locality targets of 7% of people with a learning disability in employment by March 2020;
- 4. To work to ensure that GM is recognised as autism and learning disability friendly;
- 5. To ensure that co-production in the delivery of the implementation plan is reflected;
- 6. To receive and further review and performance of the delivery at the Partnership Executive Board:
- 7. To receive a further update from Pathways Associates at the Health and Care Board during 2019.

HCB 28/18 GM MOVING PHYSICAL ACTIVITY STRATEGY; PROGRESS REPORT AND CO-INVESTMENT STRATEGY

Steven Pleasant, Chair GM Moving, Chief Executive, Tameside MBC and Accountable

Officer, NHS Tameside and Glossop CCG introduced a report which recorded the progress to date on GM Moving, The Physical Activity Strategy for Greater Manchester (GM), launched in July 2017. In doing so he thanked Hayley Lever, GM Moving, Martin Key, Senior Transport Adviser, Chris Boardman Cycling and Walking Commissioner, Peter Burt, Chair GM Active, Sara Thompson, Greater Sport, Sarah Price and Jane Pilkington, GMHSCP, Chris Perks and Justine Blomley, Sport England, colleagues from TfGM, Jon Rouse, Lord Peter Smith and the GM Mayor for their support on the agenda. Members were requested to consider and reflect on their role as system leaders in encouraging and enabling physical activity to lead change.

It was highlighted that the ambitious plan to achieve 75% of people in GM, active or fairly active by 2025 is an integral part of health and care transformation and wider public service reform. The report summarised the outcomes of a public and workforce engagement programme and set out plans for the investment achieved to advance the work. Specifically it included the announcement of an initial sum of £10 million from Sport England for a Local Delivery Pilot (LDP) as part of a new national programme to tackle inactivity.

Dr William Bird, GP supplemented this with a presentation which explained why physical activity is so important and a fundamental fabric of society. The benefits of being part of a sociable group, in a supportive environment, to have a purpose to fundamentally change the way society is tackling inactivity was provided.

Dawn Nisbett, GM Moving Ambassador provided an overview of her journey of embracing physical activity which begun in March 2016. She spoke about the sense of happiness, friendship and community gained by regularly taking part in parkrun UK. She explained how her story had gone viral on social media and that she believed that a true story and a real person sharing an experience was a more effective to get people on board.

The Mayor of GM thanked presenters for their compelling presentations and spoke about his ambitions for national and local government to regard physical activity as core business within population health. In thanking Sport England for the additional funding, he described the GM strategy as the most credible and coherent physical activity policy put forward in the country and encouraged all members to support the development of a social movement to change cultures. Recognition was paid to Rachel Allen, Population Health Project Manager who had approached him to propose that the dress code for all GM public bodies is more relaxed in order to support everyday physical activity.

RESOLVED/-

- 1. To note the progress of the GM Moving Plan for Physical Activity and Sport including the developments in Made to Move;
- 2. To agree the co-investment plans for the LDP and note the progress on GM Health and Social Care Transformation Funding, Made to Move and Active Ageing investment;
- 3. To support and promote the delivery of the plans through the work of the Board, its' membership and the wider partnerships.

HCB 29/18 GM POPULATION HEALTH PLAN REVIEW

Carolyn Wilkins, Chief Executive, Oldham MBC introduced a report which provided an overview of activities undertaken in 17/18 towards the priorities set out in the Greater Manchester (GM) Population Health Plan. The report provided an update on the work to date

to agree allocation of Population Health Transformation Fund monies against a number of strategic business cases. The progress so far in terms of implementation of a number of early programmes of work as part of the plan and a forward look at future planned activities was outlined in the paper.

RESOLVED/-

To note the content of the report and support the continued implementation of the Population Health plan.

HCB 30/18 MATERNITY AND NEWBORN IMPLEMENTATION PLAN FOR BETTER BIRTHS

Dr Richard Preece, Executive Lead for Quality/Medical Director, GMHSC Partnership introduced a report which described how the Greater Manchester and Eastern Cheshire (GM&EC) Local Maternity System (LMS) plan to achieve the recommendations from the 2016 national maternity review, Better Births. It was expected that by delivering these recommendations, maternity services within GM will be safer, kinder and more personal for those using them.

It was reported that coproduction had been central to the development of the objectives with clinicians, women and families being involved throughout the development and the plan had been shared widely with many groups. Natalie Quereshi and Cathy Brewster, Greater Manchester Maternity Voices Partnership were introduced to the Board and spoke about their life changing personal experiences of pregnancy and their co-leadership role in the development of the implementation plan for maternity. They informed members of the newly opened Ingleside Birth Centre in Salford which broadens the choice of birth settings for women.

Eileen Stringer, Lead Midwife GMECSCN and Local Maternity System (LMS) provided an overview on behalf of clinical colleagues on the response to transform maternity services in GM. It was noted that LMS colleagues initially came together in June 2017 to respond to the Better Births Report and the recommendations to transform services in order to achieve the national ambition to reduce stillbirth and neonatal death and reduce the harm to mums and babies. Elements of the implementation plan and improvements being made across the system were highlighted to the Board. The compelling statistic of 380 which represented the estimated number of babies that could be saved across GM and East Cheshire by 2025 if the maternity plan is fully implemented was highlighted to the Board.

Anthony Hassall, Chief Accountable Office, Salford CCG welcomed the reference to Ingleside Birth Centre which had been developed and opened in partnership between Salford City Council and commissioners. He highlighted the potential challenge for professional organisations to work collectively to enable women to have the choice required in this area.

The GM Mayor commended the plan and emphasised that although miscarriage was referred to, whether or not more could be done to ensure that best practice is adopted across the board to deal with the long term lasting damage that can be caused by miscarriage. In considering school readiness, he questioned whether a GM developed support pack could be provided to new parents which would provide access to localised support and connections.

It was advised that consistent access to miscarriage care across GM and East Cheshire was being developed. The essential guide for dads launched at the meeting 'DadPad' was a

recognition that a wider message of support to new parents was required. The Board discussed the role of fathers and the strengthening of their role as brokers of support and care for their partners and babies.

RESOLVED/-

- 1. To support the seven objectives currently identified within the Maternity and Newborn Implementation Plan for Better Births;
- 2. To note the comments with regards to care and support for parents that have suffered miscarriage;
- 3. To provide further consideration to the development of a GM information pack for all new parents in the support of the school readiness agenda;
- 4. To receive the newly launched DadPad;
- 5. To note the requirement to strengthen the role of fathers as brokers of support and care.

HCB 31/18 DATES OF FUTURE MEETINGS

Friday 14 September 2018 10:00am

10:00am – 12:00 noon

Number One Riverside, Rochdale Council